

# Participant Survey Form – Volunteering

Fields marked with \* are mandatory.

Document code: ESC-Volunteering-2021

## 1 Purpose of the Participant Survey

This survey on your European Solidarity Corps experience will provide valuable information which will benefit both future participants and contribute to the continued improvement of the programme. We are grateful for your co-operation in filling out the questionnaire. This exercise should take no more than 10 minutes.

All personal data mentioned in this form will be processed in accordance with Regulation (EC) No 2018 /1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the European Union institutions, bodies, offices and agencies and on the free movement of such data. This survey, once submitted, will be accessible to the coordinating institutions, their national agencies and the European Commission. More details in in [Specific Privacy statement](#).

## 2 Identification of the Participant and General Information

### \* 2.1 First and last name

See section "Publication and Usage Rights of the Information and of the Email Address" at the end of this questionnaire concerning usage of the personal information

### \* 2.2 PRN

*Text of 10 to 16 characters will be accepted*

See section "Publication and Usage Rights of the Information and of the Email Address" at the end of this questionnaire concerning usage of the personal information

### \* 2.3 Email address, where I can be contacted in future

See section "Publication and Usage Rights of the Information and of the Email Address" at the end of this questionnaire concerning usage of the personal information.

Please correct this email address if necessary.

\* 2.4 Was your volunteering activity longer than 2 months?

- ☐ Yes  
☐ No

\* 2.5 What type of volunteering activity have you participated in?

- ☐ Solidarity activity  
☐ Humanitarian aid activity  
☐ I don't know

\* 2.6 Before participating in the project, you were mainly...

- ☐ a pupil (secondary school student)  
☐ a student at a university, higher education institution  
☐ an apprentice/student in vocational education and training  
☐ an intern/trainee on a work placement  
☐ a full-time employee  
☐ a part-time employee  
☐ self-employed  
☐ unemployed  
☐ a volunteer  
☐ other

\* 2.7 If other, please specify

2.8 Do you consider that in your life you faced at least one of the following barriers, putting you at a disadvantage compared to other persons of the same age, status, or ability

	Yes	No
* Disability / special needs – e.g. mental (intellectual, cognitive, learning), physical, sensory or other disabilities	<input type="radio"/>	<input type="radio"/>
* Health problems - e.g. chronic health problems, severe illnesses or psychiatric conditions	<input type="radio"/>	<input type="radio"/>
* Educational difficulties - e.g. learning difficulties, early school-leaver, poor school performance	<input type="radio"/>	<input type="radio"/>
* Cultural differences - e.g. immigrant, refugees or with immigrant or refugee family background, belonging to a national or ethnic minority	<input type="radio"/>	<input type="radio"/>
* Economic obstacles - e.g. low standard of living, low income, dependence on social welfare system, long-term unemployment or poverty, debt or financial problems	<input type="radio"/>	<input type="radio"/>

* Social obstacles - e.g. facing discrimination because of gender, ethnicity, religion, sexual orientation	<input type="radio"/>	<input type="radio"/>
* Geographical obstacles - e.g. from remote or rural areas, young people living on small islands or in peripheral regions, young people from urban problem zones, young people from less serviced areas (limited public transport, poor facilities)	<input type="radio"/>	<input type="radio"/>

- \* 2.9 Have you received personalised support to help you overcome the above mentioned barriers during the activity? This support may have been additional mentoring, coaching or training received during the activity.
- ☐ Yes
- ☐ No
- ☐ I don't know

### 3 Quality of the European Solidarity Corps activity

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- \* 3.1 Did you register in the European Solidarity Corps online portal?
- ☐ Yes
- ☐ No
- \* 3.2 When did you register?
- ☐ Before departure
- ☐ During the activity
- \* 3.3 Did you find out about your volunteering opportunity through the European Solidarity Corps portal?
- ☐ Yes
- ☐ No
- \* 3.4 How satisfied are you with the way you were selected and matched with a volunteering project in the European Solidarity Corps portal?
- ☐ Very satisfied
- ☐ Rather satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Rather dissatisfied
- ☐ Very dissatisfied
- ☐ Not applicable – I was not selected through the European Solidarity Corps portal
- \* 3.5 Did you participate in the online training available on the European Solidarity Corps portal?
- ☐ Yes
- ☐ No
- \* 3.6 How satisfied were you with the online training?
- ☐ Very satisfied
- ☐ Rather satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Rather dissatisfied

☐ Very dissatisfied

\* 3.7 Did you sign a volunteering agreement?

☐ Yes

☐ No

\* 3.8 Did you receive the European Solidarity Corps Info Kit?

☐ Yes, before departure

☐ Yes, during the activity

☐ No

3.9 To what extent were you satisfied with the following training and evaluation activities organised by the National Agencies or SALTOs?

	Very satisfied	Rather satisfied	Neither satisfied nor dissatisfied	Rather dissatisfied	Very dissatisfied	Not applicable	I was not invited to this training
* On-arrival Training (only relevant for European Solidarity Corps activity lasting more than 2 months)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Mid-term evaluation (only relevant for European Solidarity Corps activity lasting 6 months or longer)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\* 3.10 Did you have a support organisation that assisted you before departure?


- ☐ Yes
- ☐ No

\* 3.11 How did you find your support organisation?

- ☐ The host organisation who offered the volunteering activity put me in touch with the support organization
- ☐ I found the support organisation myself, through the European Solidarity Corps portal
- ☐ I had a support organisation before I learnt about the European Solidarity Corps

3.12 How satisfied were you with the assistance provided by your support organization in terms of...

	Very satisfied	Rather satisfied	Neither satisfied nor dissatisfied	Rather dissatisfied	Very dissatisfied	Not applicable
* Information about the European Solidarity Corps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Preparation before departure (training and information)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Information about the host organisation and the country where your European Solidarity Corps activity took place	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Information about the project/activity details and your tasks, your responsibilities and rights	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Insurance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Visa	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Assistance, support and mentoring during the activity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* Assistance and guidance to support you after the activity is finished						
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### 3.13 How satisfied were you with the support provided by your host organisation in terms of...

Some of the mentioned tasks might have been carried out by the support organisation. In this case, please reply to the answers as if the host and support roles were assumed by the same organisation.

	Very satisfied	Rather satisfied	Neither satisfied nor dissatisfied	Rather dissatisfied	Very dissatisfied	Not applicable
* Information about the European Solidarity Corps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Task-related training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Accommodation, food and local transportation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Insurance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Visa	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Assistance, support and mentoring	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* The way the organisation dealt with any issues or problems that may have come up during your participation in the project	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\* 3.14 Did you receive your pocket money?

- ☐ Yes
- ☐ No

\* 3.15 How satisfied were you with the European Solidarity Corps insurance?

- ☐ Very satisfied
- ☐ Rather satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Rather dissatisfied
- ☐ Very dissatisfied
- ☐ Not applicable – I have not used it

3.16 If you wish, give additional comments about the quality of the overall practical arrangements in your European Solidarity Corps (you can highlight both positive and negative aspects).

## 4 Learning outcomes

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\* 4.1 Do you agree with the following statements (based on [Youthpass competences](#))?

As a result of this volunteering activity...

Multiple answers are possible

- ☐ Multilingual Competence
- ☐ Personal, social and learning to learn competence
- ☐ Citizenship Competence
- ☐ Entrepreneurship Competence
- ☐ Competence in Cultural Awareness and Expression
- ☐ Digital Competence
- ☐ Mathematical Competence and competence in Science, Technology, Engineering (STEM)
- ☐ Literacy Competence
- ☐ Other

\* 4.2 After having taken part in this activity...

Multiple answers are possible

- ☐ I am more confident and convinced of my abilities
- ☐ I know better my strengths and weaknesses
- ☐ I am more able to adapt to and act in new situations
- ☐ I am more able to think and analyse information critically
- ☐ I am more able to reach decisions
- ☐ I intend to participate more actively in social and political life of my community
- ☐ I am more interested in knowing what happens in the world daily

- ☐ I am more able to cooperate with people from other backgrounds and cultures
- ☐ I am more tolerant towards other persons' values and behaviour
- ☐ I am more open-minded and curious about new challenges
- ☐ I am more interested in European topics
- ☐ I feel more European
- ☐ I am more aware of social and political concepts like democracy, justice, equality, citizenship, civil rights

#### \* 4.3 Moreover...

Multiple answers are possible

- ☐ I have learned how to produce media or social media content on my own
- ☐ I am more able to discuss political and social topics seriously
- ☐ I realise that I now learn better or with more pleasure
- ☐ I am more receptive to Europe's multiculturalism
- ☐ I am more aware of the fact that some people in our society are disadvantaged
- ☐ I am more willing to express my opinions to others and stand for them
- ☐ I am more willing to take action to change the things that do not work in my surroundings
- ☐ I have learned more about environmental, climate and sustainability issues
- ☐ I have changed my habits to become more sustainable
- ☐ I have a better understanding of diversity in my society
- ☐ I am more committed to work against discrimination, intolerance, xenophobia and racism
- ☐ I am more interested in participating in elections, in other democratic processes, and in the life of my local community
- ☐ I have learned more about Europe, the European Union and European values
- ☐ I have learned more about new and useful ways to apply digital technology
- ☐ I am eager to use more digital technologies in my studies or work

4.4 If you wish, provide additional comments about your personal achievements (you can highlight both positive and negative aspects).

#### 4.5 Thanks to this European Solidarity Corps activity...

	Strongly agree	Rather agree	Neither agree nor disagree	Rather disagree	Strongly disagree
* I have a clearer idea about my further educational path	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* I am planning to engage in further education opportunities (formal, non-formal, vocational training)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* I believe that my chances to get a new or better job have increased	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* I have a clearer idea about my professional career aspirations and goals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* I have gained additional skills and knowledge that will be useful in my future career/jobs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* I envisage looking for further opportunities in my host country	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* I envisage looking for further opportunities abroad, in another country than my host country	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\* 4.6 Do you feel you have improved your foreign language skills during your stay abroad?

- ☐ Yes
- ☐ No, I was already fluent in the language used during my activity
- ☐ No

\* 4.7 Have you received any linguistic support before and/or during the activity?

- ☐ Yes
- ☐ No

\* 4.8 What kind of support did you receive?

Multiple answers are possible

- ☐ Online language support
- ☐ Language course/training provided by the supporting organisation
- ☐ Language course/training provided by the host organisation
- ☐ Language course/training provided both by the supporting and host organisations
- ☐ Financial support to carry out a self-study (books, apps)
- ☐ Other

\* 4.9 How satisfied were you with the online language support?

- ☐ Very satisfied
- ☐ Rather satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Rather dissatisfied
- ☐ Very dissatisfied

\* 4.10 Have you received a certificate, diploma or document that describes and validates the competences acquired during your European Solidarity Corps activity (i.e Youthpass, Europass)?

- ☐ Yes
- ☐ No

## 5 General satisfaction

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\* 5.1 To what extent did your European Solidarity Corps experience meet your needs and expectations?

- ☐ Fully
- ☐ To a high extent
- ☐ Fairly
- ☐ To a low extent
- ☐ Not at all

\* 5.2 To what extent do you feel satisfied that you made a positive change in the community in which the volunteering activity took place?

- ☐ Very satisfied
- ☐ Rather satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Rather dissatisfied
- ☐ Very dissatisfied

\* 5.3 Do you intend to remain engaged and active in the area of solidarity on your return?

- ☐ Yes
- ☐ No

5.4 If you wish, provide additional comments about your European Solidarity Corps experience. You can highlight both positive and negative aspects. (e.g. did you have adequate tasks and free time during your service? Did the tasks meet your initial expectations?)

## 6 Publication and Usage Rights of the Information and of Email

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\* 6.1 I am willing to help future participants based on my experience. They can contact me at my e-mail address.

- ☐ Yes
- ☐ No

\* 6.2 I agree that (parts of) this survey can be published and made available to the general public.

- ☐ Yes, with my name and e-mail address
- ☐ Yes, but anonymised (no name and no e-mail address)
- ☐ No

\* 6.3 I agree that my email address will be used later to contact me for further studies related to the content of this survey or regarding the European Solidarity Corps and EU issues.

☐ Yes

☐ No